

ABSTRAK

Dalam rangka melakukan upaya kesehatan perlu didukung dengan sumber daya kesehatan, khususnya tenaga kesehatan yang memadai, baik dari segi kualitas, kuantitas, maupun penyebarannya. Pelayanan kefarmasian di Puskesmas harus dilakukan oleh tenaga kesehatan yang memiliki kompetensi dan kewenangan untuk melakukan pekerjaan kefarmasian. Dari beberapa informasi yang didapat melalui berbagai media masa, diketahui masih ada beberapa Puskesmas yang menyerahkan obat kadaluwarsa kepada pasien. Padahal standar pelayanan kefarmasian di Puskesmas telah diatur pada PERMENKES No 74 tahun 2016 tentang Standar Pelayanan Kefarmasian Di Puskesmas. Tanggung jawab Puskesmas dalam kasus-kasus penyerahan obat kadaluwarsa kepada pasien belum sesuai dengan kewajiban sebagaimana diatur dalam Undang-Undang Perlindungan Konsumen.

Tujuan penelitian ini adalah untuk mengetahui pengaturan dan pelaksanaan tentang standar pelayanan kefarmasian di puskesmas menurut PERMENKES No 74 tahun 2016 tentang Standar Pelayanan Kefarmasian Di Puskesmas dan juga untuk mengetahui tanggung jawab Tenaga Teknis Kefarmasian di Puskesmas terhadap kelalaiannya yang menimbulkan kerugian kepada pasien karena memberikan obat kadaluwarsa berdasarkan Undang-Undang 36 Tahun 2014 tentang Tenaga Kesehatan Jo PERMENKES No 74 tahun 2016 tentang Standar Pelayanan Kefarmasian Di Puskesmas. Metode pendekatan penelitian yang digunakan yaitu pendekatan secara yuridis normatif dengan cara penulis mempelajari data yang diperoleh dari bahan-bahan kepustakaan.

Peraturan yang ada sudah cukup baik, serta telah menjelaskan bagaimana seharusnya cara melaksanakan standar pelayanan kefarmasian di Puskesmas karena masing-masing peraturan saling melengkapi dan menjamin hak pasien selaku konsumen atas keamanan, kenyamanan, dan keselamatan dalam mengonsumsi barang dan/atau jasa. Tanggung jawab masih dilakukan hanya sebatas untuk menjaga kepentingan pelaku usaha dengan kurang memperhatikan pelayanan kepada konsumen.

Kata kunci: Penyerahan, Obat Kadaluwarsa, Puskesmas, Tanggung jawab

ABSTRACT

In the context of conducting health efforts, it is necessary to be supported with health resources, especially adequate health workers, both in terms of quality, quantity, and distribution. Pharmaceutical Services at the Community Health Center must be carried out by health workers who have the competence and authority to carry out pharmaceutical work. From some information obtained through various mass media, it is known that there are still several Community Health Centers that deliver expired drugs to patients. Even though pharmaceutical service standards at the Community Health Center have been regulated in Minister of Health Regulation No. 74 of 2016 concerning Pharmaceutical Service Standards at the Community Health Center. The responsibility of the Community Health Center in cases of delivering expired drugs to patients is not by the obligations as regulated in the Consumer Protection Act.

The purpose of this study is to find out the arrangements and implementation of pharmaceutical service standards in the Community Health Center according to the Minister of Health Regulation No. 74 of 2016 concerning Pharmaceutical Service Standards in Community Health Centers and also to determine the responsibility of Pharmaceutical Technical Workers at Community Health Centers for their negligence which causes harm to patients due to expiration drug based on Law 36 of 2014 concerning Health Workers Jo Regulations of the Minister of Health No. 74 of 2016 concerning Pharmaceutical Services Standards at the Community Health Center. The research approach method used is a normative juridical approach by the way the writer studies the data obtained from library materials.

The existing regulations are quite good and have explained how the pharmaceutical service standards should be implemented at the Community Health Center because each regulation complements and guarantees the rights of patients as consumers of security, comfort, and safety in consuming goods or services. The responsibility is still done only to protect the interests of business actors by paying less attention to services to consumers.

Keywords: *Submission, Expiry Medicine, Community Health Center, Responsibility*