



## ANALYSIS OF EFFECT OF IMPLEMENTATION OF INTERNAL CONTROL ORGANIZATIONAL CULTURE AND TOTAL QUALITY MANAGEMENT TO APPLICATION OF GOOD GOVERNANCE

1 Sri Fadilah, 2 Rini Lestari, 3 Kania Nurcholisah, 4 Pupung Purnamasari

*Department of Accounting, Faculty of Economic, Bandung University of Islam  
Jl. Taman Sari No.1 Bandung,*

srifadilah71@yahoo.com

### Abstract

In Indonesia today, the development of non-governmental organizations such as the Lembaga Amil Zakat, that manages Zakat, Infak, Shadaqah funds and thus flourishes as civil society. In reality, a gap between the potential for a large charity (20 trillion) with the realization of a very small charity (1 trillion). Phenomenon indicates the low performance of Zakat Management Organisation (OPZ), particularly Lembaga Amil Zakat (LAZ). These demands pose a challenge to LAZ to do good governance. Furthermore, we will have an impact on the high demands of society for accountability and transparency of LAZ. Then it becomes a challenge for LAZ to make efforts in order to improve the management of zakat on OPZ especially LAZ. The results of this study are expected to be a reference for the development of models of management (good governance) LAZ in Indonesia viewed the factors that influence it. With the purpose of this study the variables studied were the internal control, organizational culture, total quality management and good governance. The purpose of the study wanted to see the effect of implementation of internal control and organizational culture and total quality management to application of good governance either partially or simultaneously. The research method is used an explanation, and data analysis tools used were SEM with PLS approach.

### Keywords:

Internal Control, Organizational Culture, total quality management and Good Governance

### I. Introduction

In recent years in Indonesia, issues related to the implementation of the concept of charity as both a religious obligation of zakat individually and as a component of public finances is very popular. Law no. 23 in 2011 on Management of Zakat becomes stronger legal protection in the management of zakat in Indonesia, in an effort to support the fact that Indonesia is the world's largest population muslimya, which amounted to 80% of the approximately 220 million people in Indonesia are Muslim population of 180 million (Eri Sudewo: 2008) which has an obligation either pay zakat to the state or to the community. These conditions should be a tremendous potential zakat related to zakat collection efforts. The following are potential zakat can be collected, namely:

#### Table 1.1 Potential of Zakat Fund in Indonesia

Page 309 of 348

1 Sri Fadilah, 2 Rini Lestari, 3 Kania Nurcholisah, 4 Pupung Purnamasari  
ANALYSIS OF EFFECT OF IMPLEMENTATION OF INTERNAL CONTROL ORGANIZATIONAL CULTURE AND TOTAL QUALITY MANAGEMENT TO APPLICATION OF GOOD GOVERNANCE